

# Troubleshooting Guide

PROBLEMS & CAUSES	Films or Spots on Ware	Soil on Ware	High Detergent Usage	High Rinse Aid Usage	Staining	Foaming	Dirty Machine	Wet Plates & Ware	Drying spots or Streaks	Detergent Carryover	Food Particles on Ware	Protein Bloom	ACTIONS
Leaking Drain			✓										Ensure plug is correctly in place. Replace drain plug or o-ring
Dirty/Scalded Probe			✓										Clean, descale or replace probe and check wire connections
	Blocked Wash Jets	Wash	✓		✓		✓				✓	✓	Remove, clean wash and rinse arms and replace
	Rinse		✓							✓	✓	✓	Remove, clean wash and rinse arms and replace
Rinse Not Working			✓										Remove, clean rinse arms and replace
Detergent Conc.	Too High			✓						✓		✓	Lower detergent concentration
	Too Low		✓		✓							✓	Increase detergent concentration
Rinse Aid Conc.	Too High			✓								✓	Lower rinse aid concentration
	Too Low	✓				✓			✓			✓	Increase rinse aid concentration
Rinse Injector Not Working													Contact machine manufacturer
	Wash Temp 55 to 70°C	Too High	✓		✓							✓	Lower wash temperature
	Too Low	✓			✓							✓	Increase wash temperature
Rinse Temp 75 to 90°C	Too High											✓	Lower rinse temperature
	Too Low											✓	Increase rinse temperature
Leaking Valves			✓							✓			Contact machine manufacturer
Poor Pre scraping		✓											Improve scraping and rinse method
Poor Racking		✓			✓								Improve racking method
Stacking too Quickly								✓	✓				Allow longer drying time
Rinse Arm Spinning	Too Fast		✓							✓			Contact machine manufacturer
	Not		✓							✓			Contact machine manufacturer
Rinse Pressure	Too High			✓									Increase rinse pressure
	Too Low		✓							✓		✓	Lower rinse pressure
Heavy Soil Loading in Machine			✓			✓	✓						Improve scraping and rinse method